INTRODUCTION

Enterprise Technology (ET) is the firm's primary provider of technology infrastructure services. The *ET Product & Service Catalog* is a comprehensive list of those products and services.

This catalog can also be accessed via the ET web site at **http://et.web.xyxdummy.com/**. The web version will include updates as needed (e.g., contact information). A hard copy version will be produced periodically as required.

Each product listing includes description, price, service level and contact information. Service groups are listed below with product examples.

- **Voice**

    Telephone line services and equipment, voice mail, calling cards, mobile phones and trading-related services

- **Computing**

    Desktop hardware and software, messaging services, user support, mobile computing services, mainframe and midrange computing services and disk storage

- **Connectivity**

    Internal and external networking, web services and cabling engineering

- **Market data**

    Financial data products, related engineering and support

- **Multimedia**

    A variety of conferencing services and tools, cable TV, GSTV services and multimedia facility design

- **Technology Facilities Services**

    Staff relocation (moves and capital improvements

- **Regional**

    Provisioning of technology services to regional offices in the Americas, Europe and Asia

- **Additional services**

    Financial Workbench, information security and business continuity planning

ET values customer feedback. General comments or inquiries should be directed to ET Business Administration at 917.999.3599. Technical queries can be directed to the manager(s) listed at the top of each product page. Additional contact information can be found on page 3.